

Fastgate

Automated freight check-in and exit at Europoort, with P&O Ferries

Prior to Arrival

Bookings must be made in advance*. New bookings or changes to bookings cannot be made at the port. Please ensure all required documentation is submitted in advance. *Empty unit collection or drop-off does not require a booking.



The Freight Booking Office (FBO) can be contacted to make storage bookings. EDI must be used for all rail bookings where EDI is available, otherwise please contact the FBO to make a rail booking.





Terminal Entry



360 degree imaging for damage control, vehicle/unit measurement, ANPR booking retrieval for fast entry. • select required unit size and type

Double height self-serve kiosks suitable for both trucks or vans.



Simply follow the on-screen instructions

For laden units

- confirm the job displayed on the screen
- scan driver ID
- location for collection or drop-off is displayed on screen
- boarding pass printed for accompanied vehicles scan QR code on-board to print cabin keycard

For empty units

- enter 4 digit pin code
- scan driver ID
- location for collection or drop-off is displayed on screen

Barrier opens automatically to allow entry





Terminal Exit

360 degree imaging for damage control, vehicle/unit measurement, ANPR booking retrieval for fast exit.

For laden units

System checks correct unit collected and confirms customs clearance

For empty units

System records unit ID of collected unit Barrier opens automatically to allow exit



If you need help - press the intercom to speak to a member of staff

